Cisco Intelligent Automation for Cloud: CIAC

### Cisco Cloud Software

Compute provisioning and cloud automation



Nimsoft Monitor: Cloud

### Nimsoft Cloud Software

Performance monitoring



Appko Professional Services: Cloud

## **Integrated Solution**

Single portal for cloud - Cisco and Nimsoft



#### Enterprise Class Cloud

Service assurance is a critical capability for all cloud providers and enterprises. Appko's key integration between Nimsoft and Cisco CIAC offers organizations a comprehensive and flexible solution to guarantee cloud service levels. The power of this integration allows organizations to offer service assurance to their customers and differentiated service offerings including (SLA) service level agreements. With a simple engagement, Appko will work with your team to fast track this capability for your cloud.



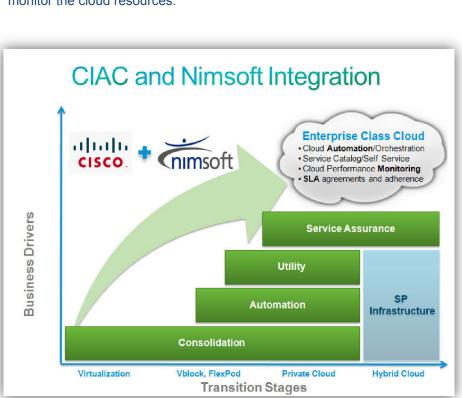
**Solution Brief** 

Cisco CIAC | Nimsoft Integration

## Enterprise: service assurance

Enterprise organizations moving to cloud computing require best of breed solutions for automation, orchestration and self service to guarantee delivery to the business. Appko integrated Nimsoft into CIAC to enable service assurance to custom service levels. This enterprise solution enables organizations to define and monitor custom service levels. Cisco's CIAC drives the automation. orchestration and self service delivery of the resources while Nimsoft monitors and tracks the assurance metrics to the

assurance metrics to the service levels. The enterprise use case demonstrates an end user with full capabilities to view, manage, and monitor the cloud resources.



# Service Provider: SLA adherence

Service providers require a state of the art Infrastructure as a Service (IaaS) offering for its customers. With the Nimsoft Integration to Cisco CIAC, service providers have the ability to automate provisioning of resources, management, orchestration and deliver service level agreements (SLA) for the entire virtual infrastructure. This lifecycle service offering, enables service providers a key differentiating offering to the market.

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The integration of Nimsoft and Cisco enables service providers to define tiered service levels based on granular metrics. With this level of flexibility, service

providers can enable their end clients to have full visibility to the performance of their virtual resources.







